

# “SAMPLE ONLY”

## TotalCare Max - Personal

### Optional Benefit Appendix

#### FAMILY PROTECTION BENEFIT

This *appendix* only applies if you have chosen a family protection benefit. The terms of your Sovereign TotalCare Max policy document also apply to this *appendix*.

Details of the family protection benefit you have chosen and the names of the people insured for the benefit (called the life or lives assured) are shown in *the schedule*.

**1. When will Sovereign pay a family protection benefit?**

Sovereign will pay a monthly family protection benefit when the life assured for the benefit, as specified in *the schedule*, dies. Sovereign will begin paying the benefit as soon as we are satisfied with all the information that must be presented at the time of making a claim.

The benefit will continue to be paid for the benefit term as shown in *the schedule*. This will be either a *fixed term* or to a nominated future date, e.g. *to age 45*, the life assured's 45<sup>th</sup> birthday.

**2. Bereavement support benefit**

Upon receiving written notification that the life assured for the family protection benefit has died, Sovereign will immediately pay a lump sum of NZ\$10,000 (or the sum equal to the monthly family protection benefit, whichever is the lesser) to the policy owner(s). This amount will be treated as the first monthly payment or part thereof, of the family protection benefit. Only one bereavement support benefit payment per life assured will be made.

**3. Special events increase facility**

On each occasion when the financial responsibilities of a life assured for the benefit increase because of the life assured:

- having a child (by birth or legal adoption);
- becoming married or entering a civil union;
- becoming divorced or the dissolution of the life assured's civil union;
- becoming responsible for the full time care of a *close relative*,

you may write to Sovereign asking us to increase the benefit for that life assured.

You do not need to produce any medical evidence regarding the life assured when you request this increase, but any special events increase is subject to the following conditions:

- You must make the request within 12 months after the relevant special event and provide Sovereign with suitable evidence of the occurrence of the event.
- You cannot make more than three increases under this facility per life assured.

## “SAMPLE ONLY”

- The total increases made under this facility cannot exceed 50% of the original benefit for that life assured.
- Each individual increase cannot exceed NZ\$500 per month.
- A life assured over the age of 50 is not eligible for special events increases.
- Sovereign will increase the benefit from the date we actually receive your request, provided nothing has happened that would entitle you to make a claim under this policy in respect of that life assured.
- In any 12-month period you can make only one increase under this facility.

Each special events increase will require an increase in premium. This increase will be calculated on the rates applicable at the time the special events increase facility is used.

#### 4. **How to make a claim**

To make a claim, you must follow the relevant procedures in the section of your Sovereign TotalCare Max policy entitled ‘How to claim a benefit’.

In addition, for a family protection benefit claim, Sovereign will require:

- A full death certificate (in the event of the death of a life assured), and a coroner’s report if applicable.
- A grant of administration – probate, or certificate of administration, or letters of administration if the deceased was the sole owner of the policy.

#### 5. **Exclusions – When Sovereign won’t pay a benefit**

Sovereign will not pay any benefit under this *appendix* where the life assured dies or becomes terminally ill as a direct or indirect result of an intentional self-inflicted act (whether sane or insane) within 13 months of the *risk commencement date* or, if cover under this *appendix* has been reinstated, the date of reinstatement. This exclusion applies to any subsequent benefit increase you make.

#### 6. **Key Terms**

<i>to age</i>	The age chosen when you selected a <i>to age</i> benefit, as shown in <i>the schedule</i> . Any benefit will be payable until the life assured would have attained that age.
<i>fixed term</i>	The period in years, from the death of the life assured, chosen when you selected a <i>fixed term</i> benefit. This will be shown in <i>the schedule</i> .
<i>close relative</i>	A relative who is the life assured’s spouse, mother, father, brother, sister, son, daughter, grandfather or grandmother.